



Car Audio Trade Returns Department
Unit 6A Bilton Way, Hayes, Middlesex, UB3 3NF
Tel: 0208 569 1543
Email: returns@caraudiotrade.com

COMPANY NAME:

RETURN ADDRESS:

TELEPHONE:

EMAIL:

DATE:

PART NUMBER	INVOICE NUMBER	SERIAL	REASON FOR RETURN	OUTCOME - TBC BY CAS

Any faulty product returned within 28 days of purchase will be an exchange like for like. Products must be returned in as new condition with all accessories, packaging and codes.

Car Audio Trade will not accept any unwanted goods back for credit or refund, that have been correctly supplied.

Any items that are faulty after 28 days are to be sent direct to the authorised repair agents. For information regarding where to send these items please contact us via email for information or see the website.

Returned items are for replacement/repair only.

Returned items will be rejected if not sent with a completed RMA form and customer proof of purchase (Invoice number).

Items with N.F.F. (no fault found) will incur a handling and delivery charge (£35)

Any return sent back without authorisation will be rejected.

Items may not be returned until you have received confirmation via our returns team. A copy of this form is to be emailed back for RA.

Please complete all areas of the form otherwise this request may be delayed and the process will take longer. A copy of this form is to be sent back with the faulty returns.

Please note for Clifford, Viper, Hornet, Directed & Avital returns please call Clifford Tech and obtain a returns authorisation number before returning.

SIGNED _____ PRINT _____

Product Technical and Return Telephone Numbers

	<u>Returns No</u>	<u>Technical No</u>		<u>Returns No</u>	<u>Technical No</u>		<u>Returns No</u>	<u>Technical No</u>
Alpine Amp	0345 313 1642	0345 313 1660	Airlift	0208 606 0638	020 8561 9485	Phonocar	0208 606 0638	0208 606 0638
Alpine Speaker	0345 313 1642	0345 313 1660	Audiocontrol	0208 606 0638	0800 652 5125	Pioneer Amp	020 8845 1525	020 8845 1525
Alpine Stereo	0345 313 1642	0345 313 1660	Autoleads	0208 606 0638	01420 470 618	Pioneer Speaker	020 8845 1525	020 8845 1525
Audison Amp	0208 606 0638	0800 652 5125	Bury	0208 606 0638		Pioneer Stereo	020 8845 1525	020 8845 1525
Audison Spkr	0208 606 0638	0800 652 5125	Celsus	0208 606 0638	01202 664390	Rainbow Amp	0208 606 0638	0800 652 5125
Boss Audio Amp	0208 606 0638	0208 606 0638	CKO	0208 606 0638	020 8863 8333	Rainbow Speaker	0208 606 0638	0800 652 5125
Boss Audio Spk	0208 606 0638	0208 606 0638	Dension	0208 606 0638	0870 2958 444	Road Angel	0208 606 0638	01327 855 586
Boss Audio Stereo	0208 606 0638	0208 606 0638	Directed	0208 606 0638	0208 606 0638	Rockford Amp	0208 606 0638	0208 606 0638
Calrion Stereo	0208 606 0638	01793 859 560	Directed	0208 606 0638	0208 606 0638	Rockford Speaker	0208 606 0638	0208 606 0638
Clarion Amp	0208 606 0638	01793 859 560	Edge	0208 606 0638	0121 311 9090	Rockford Stereo	0208 606 0638	0208 606 0638
Clarion Speaker	0208 606 0638	01793 859 560	FK		0208 606 0638	Rosen	0208 606 0638	0208 867 2340
Clifford	Clifford Tech		Fli	0208 606 0638	0121 311 9090	Rotiform	0208 606 0638	020 8561 9485
Cobra	0208 606 0638	01282 473 732	Focal Amps	0208 606 0638	01420 470 618	Silent Coat	0208 606 0638	0208 606 0638
Connection	0208 606 0638	0800 652 5125	Focal Spkr	0208 606 0638	01420 470 618	Skinz	0208 606 0638	0800 652 5125
Connects2	0208 606 0638	0121 522 5554	Fusion	0208 606 0638	01420 470 618	Smart Track	0208 606 0638	
Dynamat	0208 606 0638	01202 664 390	Infinity	0113 279 1255	01707 278 113	Sony Speaker	0208 606 0638	01420 470 618
Enhance	0208 606 0638	0121 522 5554	JBL	0113 279 1255	01707 278 113	Sony Stereo	0121 522 6666	01420 470 618
Hertz Amp	0208 606 0638	0800 652 5125	Jenhert	0208 606 0638	01202 664390	Soundstorm	0208 606 0638	0208 606 0638
Hertz Speaker	0208 606 0638	0800 652 5125	JL Audio Amps	0208 606 0638	01202 664390	Steelmate	0208 606 0638	01420 470 618
Hornet	Clifford Tech		JL Audio Spkr	0208 606 0638	01202 664390	Stinger	0208 606 0638	01420 470 618
Jom	0208 606 0638	0208 606 0638	Kicker	0208 606 0638	01420 470 618	Thinkware	0208 606 0638	01206 500 850
JVC Amp	01728 746 100	01728 746 100	Laser Elite	0208 606 0638	07831 107 852	Veba	0208 606 0638	01420 470 618
JVC Speaker	01728 746 100	01728 746 100	Massive Audio	0208 606 0638	0800 652 5125	Vibe	0208 606 0638	0121 311 9090
JVC Stereo	01728 749 100	01728 746 100	MB Quart	0208 606 0638	020 7993 8889	Viper	Clifford Tech	
Kenwood Amp	01728 746 100	01728 746 100	Media In Motion	0208 606 0638	0121 311 9011	Viseeo	0208 606 0638	
Kenwood Speal	01728 746 100	01728 746 100	Orion	0208 606 0638	0208 606 0638	XCarLink	0208 606 0638	0203 393 4308
Kenwood Stereo	01728 746 100	01728 746 100	Parrot	0208 606 0638	0203 481 5677	Zenec	0208 606 0638	0121 522 5554